Live, Online, Personalized Learning Assistance In

MATH  ***  WRITING  ***  BUSINESS  ***  CHEMISTRY

💡 When you're stuck on a math problem at midnight and need a real person to help you get back on track – Try SMARTTHINKING!

💡 When you want help brainstorming for a paper or someone to look over your paper before you turn it in – Try SMARTTHINKING!

💡 When you're halfway through a course but need a refresher on what you learned the second week of class – Try SMARTTHINKING!

💡 Anytime, Anywhere – Try SMARTTHINKING

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### STEP 1: CREATE or UPDATE YOUR ACCOUNT

**TO CREATE A NEW ACCOUNT**

1. Go to [www.smarthinking.com](http://www.smarthinking.com), enter the username: sdsmtundergrad and password: bettergrades
2. Complete the Registration Form; choose a new username and password. Use this login whenever you need help.

**IF YOU ALREADY HAVE AN ACCOUNT AND NEED TO UPDATE IT**

1. Log into SMARTTHINKING using your existing username and password.
2. Click on "My Account."
3. Click the icon on the left side: "If you received a new username..."
4. Enter the new username: sdsmtundergrad and password: bettergrades - this will recharge your account.

### STEP 2: GET HELP

- **Connect With an e-structor** and interact with a live tutor when you have a question.  
  *Note: The first time you use SMARTTHINKING, you will get a "plug-in" notice. You must click "Yes" when asked if you will accept the plug-in.*
- **Submit your Writing** for any class to our Online Writing Lab and receive feedback from a tutor usually within 24 hours.
- **Submit a Question** and a tutor will reply usually within 24 hours.

### STEP 3: PROBLEMS? CHECK YOUR TECH

- **Processor**: Pentium 100 processor (or Mac equivalent).
- **Browser**: For IBM PC Compatibles users - Netscape Navigator or Communicator 4.07 or better, or Internet Explorer 4.01 or better. For Apple Mac users - Internet Explorer required.
- **Connection**: 28.8K modem, 56K modem recommended.

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Need help using SMARTTHINKING?  
E-mail Customer Support at support@smarthinking.com or call (888) 430-7429 ext. 1